

Canal Voyagers Limited

TERMS & CONDITIONS OF BOOKING

1. Cabin availability can be provisionally reserved by telephone or email. However, this can only be confirmed on receipt of a properly completed booking form and the appropriate deposit within 14 days.
2. Your booking form and our confirmation constitute a legally binding contract between you and Canal Voyagers Ltd. We will be legally bound to provide the accommodation as booked. You will be legally bound to pay the balance of cost, which must be paid 8 weeks before the start date of your holiday. *Payment in full will be required for holidays booked less than 8 weeks before start date. Payments should be made by bank draft or personal cheque. Overseas payments by sterling bank draft or international cheque (or book online).*
3. Should you be forced to cancel your reservation, you must advise us immediately and confirm in writing. *On cancellation, you will be liable for the full cost of the holiday, whether or not the balance has been paid.*
4. Bookings will only be accepted on condition that you and all members of your party are covered by cancellation insurance. All claims should be made direct to your insurance company, whose decision will be final.
5. We reserve the right to regard changes to dates after confirmation as cancellation.
6. We reserve the right to decline a booking without giving any reason for so doing.
7. We reserve the right to terminate a passenger's cruise should that person in our estimation have placed the boat, equipment, other passengers or crew in danger of damage or injury by ignoring safety advice or instructions from the crew. We also reserve the right to terminate the cruise of any passenger found smoking inside the boat, or who in our estimation behaves in a manner disruptive to other passengers. Any refund of the price paid would be entirely at our discretion.
8. We reserve the right to cancel any cruise due to circumstances beyond our control. Should this situation arise, you will if possible be offered alternative cruise dates. Otherwise any sum received from you will be returned in full, but you shall have no claim on any account against us.
9. We reserve the right to alter or amend a published cruise route (or routes) due to circumstances beyond our control. You shall have no claim on us, and no particular right of cancellation, should any alterations be necessary.
10. We will endeavour at all times to keep to the published timetable, however we shall not be liable for any loss to you caused by failure to keep time, or any cause whatsoever.
11. We shall not be liable for any loss or damage to personal property belonging to you that might be sustained during the cruise, whilst the articles are on board the boat, or on any vehicles or premises belonging to us. You are strongly advised to take out your own baggage and personal insurance.
12. We cannot be held liable for death or personal injury during the cruise, whilst on the boat or property belonging to us unless such death or injury be directly caused by our negligence.
13. We can take no responsibility for any consequences of not being informed regarding health problems of any guest.
14. We are unable to carry children under 14 years of age or pets.
15. Smoking is strictly forbidden inside the boats.
16. Whilst we welcome guests with physical disabilities, unfortunately there is no wheelchair access. Please advise us of any specific requirements or assistance at the time of booking.
17. Whilst every effort is made to ensure the accuracy of the contents of our brochure and other publicity material, we shall not be liable for any inaccuracies that might exist.
18. Your money is fully protected under the EEC package Holiday Directive.

Included

All meals; Full English breakfast
2-course lunch
4-course dinner
Beverages and snacks

Not Included

Transport to and from the nearest station
Drinks from the bar
Transport from home to nearest station
Travel Insurance, Cancellation Insurance
Entrance to attractions unless specified
Car parking fees

Please print below the name and address of all other persons covered by this booking, and details of special diets or relevant health problems (if applicable).

Name	Address	Tel No.	Diet/Health	Car Parking

Canal Voyagers Limited

2007 BOOKING FORM

Please return to: Canal Voyagers Limited, 11 Wardle Way, Kidderminster DY11 5UJ
Telephone: 07921 214414 e-mail: info@canalvoyagers.com

The prices quoted are per person, full board, inclusive of VAT where applicable at current rates and rating.

Single cabin: £ 600
Twin/double en-suite cabin: £ 640

Cancellation Insurance. All bookings MUST be covered by cancellation insurance - see conditions of booking 2 and 3 overleaf.
It is understood that I am/we are responsible for the full cost of the holiday.

I am/we are covered by a cancellation insurance scheme. Signed _____

Please reserve the following accommodation subject to the Conditions of Booking on the reverse.

For _____ weeks For _____ persons in _____ Single / _____ Twin / _____ Double cabins.

Date _____ / _____ / 2007 on Cruise from _____ to _____

Date _____ / _____ / 2007 on Cruise from _____ to _____

Reservations may be made by telephone, but we must receive a completed booking form within 14 days, together with a deposit of £150 per person per cruise.

The balance of the booking fee is due eight weeks before the cruise start date.

Full joining instructions and confirmation of booking will be sent by return of post.

I / We enclose remittance of £ _____ being deposit/ full amount for cruise.
(Please print all details, and make any cheques payable to Canal Voyagers Limited).

If you prefer to use a credit card or debit card, you may use our secure online booking service (www.canalvoyagers.com)

Name (Mr / Mrs / Miss / Ms) _____

Address _____

Tel No. (Home) _____ (Work) _____

Signature _____ Date _____

How did you hear of our cruises? _____

Do you require assistance with car parking? _____

Do you have any special dietary requirements or relevant health problems? _____

Please print overleaf the detail of all other persons covering by this booking